

# COMPANY PROFILE



Active Mobility

# ABOUT THE COMPANY

Active Mobility Systems is a family company, established in 1995. We specialise in the supply of Patient Care and Rehabilitation products, including Power Wheelchairs, Mobility Scooters, Patient Lifting Hoists, Archability Concepts and Aged Care Equipment. We offer Repairs & Service and also Hire of powered rehabilitation equipment. We are 100% Australian owned and operated, with a commitment to enabling and empowering disabled members of our community who live with disabilities.



Active Mobility Systems' primary focus is on the holistic care of our customers from the very start. From the initial consultation through to delivery, set up and subsequent follow ups including service and maintenance, our trained and experienced teams of sales consultants and service technicians are always ready to help you. With over 30 years of experience we understand that each of our clients' requirements are unique, so we build equipment to suit their needs.

We offer the widest range of quality innovative products that are Australian made or imported from Europe, the UK, USA and Asia which are distributed exclusively by Active Mobility Systems. We are passionate in providing leading mobility and patient lifting solutions to the community and on increasing independence and a better quality of life for those living with disabilities.



## OUR MISSION

To restore mobility to as many fellow Australians as possible

To make people comfortable, happy and independent

To provide "Intelligent Mobility Solutions"



## OUR VALUES

Honesty

Integrity

Excellence



## OUR VISION

To help people enjoy improved quality of life

We are vendors of smiles, hope and happiness



# OUR SERVICES

We are committed to total customer satisfaction. Throughout each of our company divisions, we believe that innovation, technology, and a comprehensive commitment to excellence are at the forefront of our company values. With over 30 years experience in this industry, we have applied our knowledge and these core values to our services.



## POWER MOBILITY

Explore your world with one of our powered wheelchairs or electric scooters. We cater for diverse lifestyles and needs from those with advanced requirements through to more passive community interaction and tailor-made solutions for children who wish to be active.

We stock a large range of brands including Glide, Sunrise Medical, Pride Mobility, Invacare, TA, Shoprider, Spex and Jay Seating and more.

## PATIENT CARE

People who depend on their carers to assist them to move and transfer safely with dignity require a wide variety of transfer equipment. Our range includes mobile hoists, ceiling hoists, standing hoists, specialised patient lifting slings, transfer belts, sliding sheets, air-transfer devices and many more.

Our showroom includes brands including Allegro Concepts, Silvalea, Posey, Care Quip, Mangar, Ergolet, Reval and more globally renowned brands.

## ARCHITECTURAL PLANNING

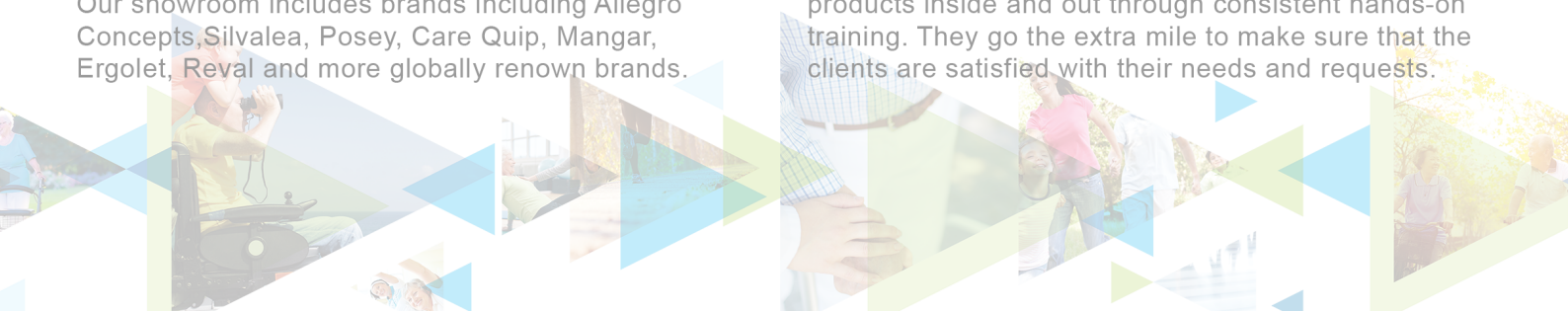
It is important to build appropriate structures that accommodate people with special needs. We have a range of products that allows you to create enabling environments with fixtures ranging from simple grab rails to complex ceiling track hoist systems.

We are also an advocate and a registered provider for Changing Places, which provides for proper toileting, changing and showering facilities in public spaces that cater for the needs of people living with disabilities.

## SERVICE DEPARTMENT

Our Service Department is committed to servicing the brands that we sell. Understanding the needs of our clients is important to us and that's why we are committed to providing a service that exceeds their expectations.

The technicians are experienced and understand our products inside and out through consistent hands-on training. They go the extra mile to make sure that the clients are satisfied with their needs and requests.



# OUR FOCUS

The health, wellbeing and safety of our community should never be taken lightly. Access to quality and affordable assistive technology equipment and services is our main focus. We are committed to breaking down any barriers by ensuring we are well-resourced in technology and innovative equipment to meet the needs of our clients.



## REPAIRS

With over 30 years of experience, we are committed to servicing the brands that we sell, and have a fully equipped workshops, service vans and trained and experienced technicians.



## ONLINE SHOP

Our online store offers a variety of mobility, manual handling and patient lifting equipment. With only a few clicks, our customers can get their desired equipment delivered within a few days. Through our online store clients can access instant quotes immediately.



## MAINTENANCE

We offer regular maintenance contracts for scheduled servicing of mobility equipment in hospitals, schools and care homes.



## HIRE

We have a variety of mobility equipment available for short or long term hire. We provide hire of mobility scooters, power wheelchairs, patient lifting equipment and more.



## SPARE PARTS

We have an extensive stock of commonly used mobility equipment spare parts. With a very comprehensive range of parts and years of experience, we are able and capable of assisting and fulfilling service requirements promptly. Active Mobility Systems supplies genuine spare parts for all equipment that we sell.



## NDIS

As an NDIS Provider we can process service bookings through our NDIS portal. We have been working with NDIS right from its inception in providing and helping people who are in need of assistance to live a free life. We provide mobility equipment and services that can assist users to take care of themselves.



# OUR FACILITY

Our facility is a highly flexible space that includes the largest showroom in New South Wales, with a wide range of products. We are able to walk you through various product zones that display the full range of choices available. At the AMS Head Office we can demonstrate the concept of Accessible Bathrooms - Changing Places. Our facility incorporates 3 Consultancy Rooms, a Training Room, Workshops and Warehouse area.



**CONSULTANCY ROOMS**

Our Head Office located in Silverwater NSW incorporates three consultancy rooms that are available to therapists as a meeting place for their clients.

Here they can discuss and trial the range of assistive technology items that are available to improve the quality of life for people living with disabilities. We will be able to take all the measurements and requirements for custom made products such as patient lifting slings, cushions and wheelchairs, and create the order "on the spot". This process is super fast, and will speed up the delivery of vital equipment to the client.



**TRAINING ROOM**

Here at AMS we have monthly training seminars where we invite expert professionals to come and share their ideas with us and other guests.

This may include new product showcases, sharing experiences and knowledge or even just a refresher course on current products. The training room is large enough to accommodate 60 people and features audiovisual technology, laptop, speakers and a projector as well as an IT team to help you set it up. We also offer complimentary access to wifi, underground parking and light refreshments.



**WORKSHOP**

Our state-of-the-art workshop is brimming with the latest equipment with highly skilled technicians manning them.

Our workshop facility, along with our modern service equipment and highly skilled technicians, enables AMS to deliver a high level of service and customisation for our customers. Using state of the art equipment and programming tools, Active Mobility Systems is equipped to service customer's needs.



# OUR ACHIEVEMENTS



Overhead Hoist Systems

*Royal North Shore Public Hospital*  
Sydney NSW



Overhead Hoist Systems

*John Hunter Public Hospital*  
Newcastle NSW



Overhead Hoist Systems for the  
Hydrotherapy Pool & Consultancy  
Rooms

*Cerebral Palsy Alliance*  
Sydney NSW



Overhead Hoist Systems

*Karonga Special School*  
Epping NSW



Overhead Hoist Systems & Hygiene  
Equipment

*Lucas Garden Special School*  
Canada Bay NSW



Overhead Hoist System & Hygiene  
Equipment

*St Luke's Catholic College*  
Marsden Park NSW



Accessible Bathroom - Changing  
Places Concept

*Changing Places - Triangle Park*  
Penrith NSW



Overhead Hoist Systems and Hygiene  
Equipment

*Sargood on Collaroy*  
Collaroy NSW



Overhead Hoist System for  
Accessible Bathroom

*Ian Thorpe Aquatic Centre*  
Sydney NSW



# OUR CUSTOMERS



**Anwen, Mahalah and Gideon Read**  
Canowindra NSW



**Cassandra Robson**  
Newcastle NSW



**Dominic Punch**  
Stockton NSW







Active Mobility

## Contact Us



**Head Office:**

Unit 8  
110-120 Silverwater Rd.  
SILVERWATER NSW 2128

**Newcastle Branch:**

3/10 Pipeclay Avenue  
THORNTON NSW 2322



02 9649 2111



1800 543 837



[sales@activemobility.com.au](mailto:sales@activemobility.com.au)



[www.activemobility.com.au](http://www.activemobility.com.au)

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Changing  
Places



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